

Painted Product Maintenance Guidelines

In order to maintain the visual appearance of your painted window and doors for the full duration of the product's lifecycle, it is important that the following minimum maintenance guidelines are adhered to:

1. The frames should be kept clean by regularly washing with water and a mild detergent.
2. Do not use de-ionised water as this may damage the surface finish.
3. Never use solvent based cleaners as these will weaken the structure of the paint.

Failure to keep the painted surface clean, especially in areas close to the sea, near heavy industry, where coal is burnt or where agricultural chemicals are sprayed, will result in the surface finish of the paint becoming etched. Etching gives the appearance of a light matte film on the surface of the paint which cannot be rectified.

Please note that any visual or surface finish defects caused by a failure to comply with the minimum maintenance guidelines will invalidate the guarantee provided by the paint manufacturer.

We recommend that you treat the painted surface of your windows and doors as you would the painted surface of your car; for example you can provide added protection by using an automotive wax shampoo in your washing water, which will help to protect the paint from some surface contaminants. We also suggest the use of a thick microfiber wash mitt and a gentle cleaning action to prevent fine particle scratches from being created.

If you follow the advice given, your windows and doors will remain in the same great condition as the day they were installed.