



OAKLAND GLASS LTD  
QUALITY AT THE HEART OF OUR GLASS

## SEALED UNIT WARRANTY.

TruFrame Trade Frames Ltd

Date of Issue

01 May 2015

I confirm that a 10 year warranty for I.G. units manufactured with Edge Tech super spacer bar against premature unit failure due to faulty materials or poor workmanship attributable to Oakland Glass Limited, is offered from the date of unit manufacture subject to the following conditions. This warranty applies only to the above named company, is not transferable, and applies only to products installed in normal business service conditions in the United Kingdom. This warranty applies only to units glazed in PVCu or aluminium. This warranty is not part of any contract of sale but confers the recipient rights additional to those given at common law

- a) Such defects shall be found after inspection by us on site, to our satisfaction, to have arisen solely from our faulty design, workmanship or materials
- b) The units have been properly handled and stored, and installed and maintained prior to the appearance of the defect completely in accordance with Glass & Glazing Federation guidelines. Units installed in vehicles, shops, temperature cabinets, and installed or taken over 800m altitude are not covered by this warranty
- c) Notice in writing of the claimed defect shall be given to us immediately on its appearance clearly stating our original Delivery Note and Invoice numbers
- d) Units displaying the optical phenomenon known as Brewsters Fringes shall not be regarded as defective
- e) Any replacement unit supplied shall be of the standard product type current at the time of replacement. Our liability is expressly limited to the supply only of a replacement item to the customers' normal place of business if a trading relationship is still in place, if it is not then the product will be made available for collection from our premises. Replacement units carry the balance of the original warranty
- f) Our liability under a) to e) inclusive shall be to the exclusion of any other liability whether contractual, tortious or otherwise for defects of any nature in the units, for any loss or damage to or caused by the units, and all other conditions, warranties, stipulations or other statements whatsoever concerning the units whether express or implied by statute, at common law or otherwise howsoever are hereby excluded

Maintenance. To obtain maximum life expectancy for Sealed Units it is essential that water is prevented from entering the glazing rebate and lodging there. Glazing should be inspected at least annually and appropriate remedial action taken as necessary. Maintenance is the responsibility of the owner or user of the building and failure to ensure appropriate standards will invalidate this warranty

The following common causes of premature unit failure are specifically excluded from this warranty;

- a) Installations where the glazing bead/upstand fails to cover the entire seal of the unit – generally upstands of less than 18mm
- b) Sealed Units that are not glazed and supported on all four sides to prevent slippage of either pane
- c) Sealed Units whose edge seal is exposed to Ultra Violet light degradation by being exposed to sunlight - that is all units must have all seals completely covered to prevent exposure to sunlight.
- d) Sealed Units installed in areas of high humidity, such as – but not limited to - swimming pools, without specific written agreement being entered into before ordering

For Oakland Glass Limited

Wendy Parkin  
Sales Manager